

Dear Valued Customer,

It is time to schedule your Annual Preventative Maintenance to help keep your wind machine(s) in good working condition and ready for the new growing season. Not only does this important service visit help prevent breakdowns, it also maintains* the warranty on your Orchard-Rite® wind machines.



Did you know? Cascade Wind Machine Service is your **authorized wind machine parts and service provider** for Orchard-Rite® wind machines? There are many benefits that come with using Cascade Wind Machine Service:

- We use **only OEM (Original Equipment Manufactured) parts** made by Orchard-Rite®!
- Our technicians are factory trained and use **tools specifically made for Orchard-Rite® Wind Machines.**
- We provide **on-site auditing to make sure the job was done thoroughly and accurately**, every time.
- Our service department is **there for you 24/7, 365 days a year** for technical support, parts and service.
- We offer **great discounts with early scheduling** saving you money and providing you with peace of mind that your wind machine will be ready when the weather changes.

How much does it cost? For your convenience, we have provided pricing on the back of this letter. It is important to note that the prices shown **do not include parts or repair labor.**

How do I schedule? Call us at **509-457-9196**. We will work around any spray re-entry time periods or irrigation schedules you may have in place. Please do not wait until Fall to order your service. If you call late in the year, we may not be able to work you into our schedule in time to meet your needs.

IMPORTANT NOTE: Service trucks require at least 8' wide and 8' high of access and Boom trucks require 10' wide and 10' high access. If we are unable to access your drive row, we will be unable to service and/or repair your machine(s).

Questions about repairs? When you place your order for service, please let us know if we are authorized to make minor necessary repairs (tune-up, distributor, radiator, battery, etc.) or if you need phone call or written estimate prior to repairs being made. If our technicians find any needed major repair (gear box, etc.) we always let you know first and provide an estimate ahead of time.

Best regards,
Cascade Wind Machine Service Team

* Machine(s) must meet conditional warranty requirements.



Authorized Distributor of Orchard-Rite® Wind Machines

1611 W. Ahtanum Road, Union Gap WA. 98903 | Phone: 509-457-9196 | FAX: 509-834-2066 / 3766 Iroquois Lane, Wenatchee WA. 98801 | Phone: 509-662-2753 | FAX: 509-663-9444

15% DISCOUNT FOR SERVICES SCHEDULED BY 8/31/2025 10% DISCOUNT FOR SERVICES SCHEDULED BY 10/31/2025

- States covered by these rates: WA, OR & ID -

Prices are for labor covered within the scope of "service." Repair labor and parts will be billed additionally.

*Note: This price sheet does not include all service options and repair rates for major repairs.
If you don't see pricing for what you need, please give us a call.*

GROUND POWERED WIND MACHINE(S):

Complete Service* with oil change & winterize as needed	\$373.00 each, plus parts & repair labor
Tower Only Service** clutch to fan blade	\$321.00 each, plus parts & repair labor
Pump Engines service engine & drive train & winterize as needed	\$326.00 each, plus parts & repair labor
Electric Wind Machines service complete wind machine	\$334.00 each, plus parts & repair labor
Single Engine on Top Wind Machines service complete wind machine & winterize as needed	\$452.00 each, plus parts & repair labor

* Maintains warranty on Orchard-Rite® wind machine(s)

** Does NOT maintain warranty on Orchard-Rite® wind machine(s)

HOURLY REPAIR LABOR RATES:

1 man, pick-up truck	\$172.00 per hour
1 man, boom or bucket truck	\$229.00 per hour

QUESTIONS? Please don't hesitate to contact me at any time.

Patty Ramirez
509-457-9196



WIND MACHINE SERVICE REQUEST FORM

I am requesting Annual Preventative Maintenance for my wind machine(s) on the following ranches:

1. _____ # of Machines _____ Service Type _____

2. _____ # of Machines _____ Service Type _____

3. _____ # of Machines _____ Service Type _____

Company Name: _____ Contact: _____

Phone: _____ Email: _____

I understand that third party products, attachments and/or modifications installed on wind machines may not be compatible or work with the software and/or firmware updates we may need to install on the wind machines.

PLEASE SEND FORM TO:

EMAIL: pattyramirez@cascade-wind.com

FAX: 509-834-2066

MAIL: 1611 W.Ahtanum Rd., Union Gap, WA 98903

- We will schedule your service in the order in which we receive your Service Request Form -

If you have questions, please call **509-457-9196** for service. We will be happy to assist you.